

Marengo Fire & Rescue Districts



Service Quality Survey



STATION 1
120 EAST PRAIRIE ST. MARENGO IL. 60152



STATION 2
110 TELEGRAPH ST. MARENGO IL, 60152

Contact Us

Station 1
Marengo Fire Protection District
120 East Prairie Street
Marengo, IL 60152
(815)568-3262

Station 2
Marengo Rescue Squad District
110 Telegraph Street
Marengo, IL 60152
(815)568-6310

www.marengofirerescue.org

SREVICES

We provide our citizens with 7 personnel that are on duty 24 hours per day and respond from 2 stations.

The duty crew staffs two ALS Ambulances and one ALS Engine/Ambulance Jump Company.

While the districts remain separate entities, these shared services allow the citizens to receive the highest level of service at the lowest possible costs.

***SERVING WITH
PRIDE***



Engine 1122



AMBULANCE
1153

TENDER
1170



TRUCK
1189



Marengo Fire & Rescue Districts take pride in our high quality of service and strive to be the best. We would like to hear from you to help us improve our service to the community.

Please fill out this brief survey and mail it back to:

**Marengo Fire & Rescue Districts
Survey Response
110 Telegraph Street
Marengo, IL 60152**

Type of Emergency: (Please Check One)

Fire EMS Other

Name:

E-Mail Address:

*Patient Name:

*Relationship to Patient

*Transport Date (MM/DD/YY):

The response to my emergency was:

Excellent Satisfactory Unsatisfactory N/A

The crew's appearance was:

The crew's communication/ interaction with me was:

The explanation of my care/ service was:

The crew's professionalism was:

The crew's job knowledge and performance was:

I would rate my level of service as:

My overall experience with the Fire Department was:

Any additional comments:

Would you like a representative to contact you?

Yes No

Contact Phone Number: